Mobile Hotspot Usage and Safety Information

If leaving the District, please contact your School, email laptops@seattleschools.org, or call 206-252-0100 to schedule a return of the device.

Your School will announce when your student needs to return their device at the end of the school year.

Any Questions, Repairs, Lost or Stolen Device, please call: 206-252-0100

Mobile Hotspots

The Seattle Public Schools (SPS) Mobile hotspot provides students with internet access using various cellphone carrier networks.

This information provided is for guidance on:

- Student responsibilities and equipment care

- Warnings for parents whose students are using an SPS hotspot

- Online safety

Student Responsibilities

Student use of the hotspot with the laptop/iPad, Internet, and programs must comply with school and district policies as outlined in the Network Use Agreement. Hotspots should only be used by the student for school work. Because data use is limited, extra use of the hotspot may result in reduced quality or loss of service.

Equipment Care

- You should not use the hotspot while it is charging.

- Keep all food and drink away from hotspots.

- Take care when inserting cords, cables, and other removable storage devices to avoid damage to the hotspot ports.

- Hotspots must be kept cooled and please keep the air vents free from obstructions.

- Should damage occur, please call: 206-252-0100 or email: laptops@seattleschools.org

Web Filtering/Virtual Private Network (VPN)

- SPS District laptops are configured with a "forced" always-on VPN. VPN's allow a device to be connected to the SPS network, even when they are in use at home or community center.

- Web filtering provided when surfing the web is "best effort" and doesn't prevent access to ALL

inappropriate sites.

- Adult supervision is advised when using a hotspot and adults should report any concerns to Seattle Public School.

Cyber-Bullying/Online Safety/Personal Data

- Adults should notify Seattle Public Schools if cyber bullying is suspected.

- Adults should remind students to:

  o Never talk to strangers on the Internet.

  o Never post confidential or identifiable information online, such as your name, address, school, etc.

  o Don't agree to meet anyone in person that you've met online.

  o Never upload photos of yourself or other students to the Internet.

Additional Resources

- Get Online Safety Resources: https://staysafeonline.org/
- StopBullying: https://www.stopbullying.gov/
- Keeping Children Safe Online: https://www.us-cert.gov/ncas/tips/ST05-002