


## 2013-2018 Strategic plan



## Three Goals

Ensure educational excellence and equity for every student

Improve systems district-wide to support academic outcomes

Strengthen school, family and community engagement

|  | Kindergarteners demonstrating readiness to be successful learners |
| :---: | :---: |
|  | 3 rd graders demonstrating grade level proficiency in English language arts ** |
|  | 3 rd graders demonstrating grade level proficiency in mathematics ** |
|  | 5th graders demonstrating grade level proficiency in science |
|  | 7th graders demonstrating grade level proficiency in English language arts ** |
| Academic Milestones | 7th graders demonstrating grade level proficiency in mathematics ** |
|  | 8th graders demonstrating grade level proficiency in science |
|  | 9 9th graders earning sufficient credits |
|  | 10th graders passing all state exams required for graduation |
|  | High school students graduating in four years or fewer |
|  | Students taking and passing the district algebra course by 8th grade |
|  | Students taking and passing a college level course by 12th grade |
|  | 11th graders demonstrating college-ready proficiency in English language arts |
|  | 11th graders demonstrating college-ready proficiency in mathematics |
|  | Opportunity Gap in grade level English language arts proficiency (3rd-8th grades) ** |
|  | Opportunity Gap in grade level mathematics proficiency (3rd-8th grades) ** |
| Commitment to Equity | Proportionality Gap for students in special education programs ( $\mathrm{K}-12 \mathrm{th}$ ) |
|  | Proportionality Gap for secondary students suspended or expelled (6th-12th grades) |
|  | Students participating in a licensed pre-school program before kindergarten |
|  | Students receiving instruction in arts/music and physical education (K-12th) |
| Effective | Free/reduced priced meal students taught by a highly effective teacher |
| Teachers and | Annual retention rate for highly effective teachers and leaders |
| Positive | Positive student responses to school climate survey |
| School | Positive student responses to motivation and engagement survey |
| Environments | Positive school staff responses to professional environment survey |
| Stakeholder <br>  <br> Satisfaction | Positive family responses to family engagement survey |
|  | Percent of families responding to family engagement survey |
|  | Positive family responses to district satisfaction survey |
|  | Positive family responses to school satisfaction survey |
|  | Positive school leader responses to customersatisfaction survey |
|  | Positive community organization responses to partner satisfaction survey |

Academic
Milestones

Commitment
to Equity

Effective
Teachers and
Positive
School
Environments

Stakeholder
Engagement \& Satisfaction

Kindergarteners demonstrating readiness to be successful learners
3rd graders demonstrating grade level proficiency in English language arts **
3rd graders demonstrating grade level proficiency in mathematics **
th graders demonstrating grade level proficiency in science

7th graders demonstrating grade level proficiency in mathematics **
8th graders demonstrating grade level proficiency in science
th graders earning sufficient credits

High school students graduating in four years or fewer
Students taking and passing the district algebra course by 8th grade
Students taking and passing a college level course by 12th grade
11th graders demonstrating college-ready proficiency in English language arts
11th graders demonstrating college-ready proficiency in mathematics
Opportunity Gap in grade level English language arts proficiency (3rd-8th grades) **
Opportunity Gap in grade level mathematics proficiency (3rd-8th grades) **
Proportionality Gap for students in special education programs (K-12th)
Proportionality Gap for secondary students suspended or expelled (6th-12th grades)
Students participating in a licensed pre-school program before kindergarten
Students receiving instruction in arts/music and physical education (K-12th)
Free/reduced priced meal students taught by a highly effective teacher
Annual retention rate for highly effective teachers and leaders
Positive student responses to school climate survey

Positive family responses to family engagement survey
Percent of families responding to family engagement survey
Positive family responses to district satisfaction survey
Positive family responses to school satisfaction survey

Positive community organization responses to partner satisfaction survey

## District Scorecard

## 31 Measures in 5 Categories

## Year 4 Overall Progress (2016-17)

| Progress Key |  |
| :--- | :---: |
| On-Track for Stretch Target | $\checkmark+$ |
| On-Track for Minimum Target | $\checkmark$ |
| Not On-Track to Meet Targets | $\times$ |
| Progress tracking not available $* *$ | -- |

On-track to meet 2017-18 target: 7 of 24 measures **

Made improvement (or) On-Track: 10 of 24 measures **
** Only includes measures for which data is available

## Key Themes for 2016-17

## Academic Excellence \& Equity

$\checkmark$ SPS continues to improve overall student achievement and widen its lead compared to the state as a whole
$\checkmark$ Gaps are closing for students completing college level courses in high school and graduating on time
$\checkmark$ Gaps are not closing based on state assessments
$\checkmark$ Discipline rates are down, but disproportionality still high for students of color

## Key Themes for 2016-17

## Schools, Families, \& Community

$\checkmark$ Student perceptions of school climate unchanged
$\checkmark$ Improved school staff perceptions of professional culture and school leadership
$\checkmark$ Improved family perceptions of schools as welcoming culturally responsive environments
$\checkmark$ Improved family perceptions of central office responsiveness and engagement
$\checkmark$ Improved school leaders perceptions of district leadership and central office departments

## Academic Milestones

## Early Learning <br> 7th Grade Math

## Core Academic Development

5th Grade Science
7th Grade ELA
Foundations
Graduate College \& Career Ready
8th Grade Algebra
9th Grade Credits
10th Grade Exit Exams
College level courses
4-Year Graduation rate

Kindergarten Ready<br>3rd Grade ELA<br>3rd Grde Math

## Academic Milestones

## Kindergarteners Demonstrating Readiness (WaKIDS, Fall)

Trend for All Students


2016-17 Results by Race/Ethnicity


## Kindergarteners Demonstrating Readiness (WaKIDS, Fall)

- Most of the 14.6 point increase comes from 32 non-Title I schools that began administering WaKIDS in 2016-17
- The 2016-17 fall kindergarten readiness rate for schools that administered in 2015-16 was 54.4\% (+2.2)

WaKIDS Kindergarten Readiness Trend


## $3^{\text {rd }}$ Grade ELA Proficiency

Trend for All Students


2016-17 Results by Race/Ethnicity


## $3^{\text {rd }}$ Grade Mathematics Proficiency

## Trend for All Students



## 2016-17 Results by Race/Ethnicity



## $7^{\text {th }}$ Grade ELA Proficiency

## Trend for All Students

SEATTLE
PUBLIC
SCHOOLS


2016-17 Results by Race/Ethnicity


## $7^{\text {th }}$ Grade Mathematics Proficiency

## Trend for All Students



2016-17 Results by Race/Ethnicity


## SPS Achievement Trend vs. WA State

Proficiency in Reading/ELA (Grades 3-8 Combined)

$\checkmark$ Seattle
-WA State

## SPS Achievement Trend vs. WA State

## Proficiency in Mathematics (Grades 3-8 Combined)



## $5^{\text {th }}$ Grade Science Proficiency

Trend for All Students


| $2014-15$ | $2015-16$ | $2016-17$ |
| :--- | :--- | :--- |

Opportunity Gap Trend


- Historically Underserved Students of Color

2016-17 Results by Race/Ethnicity


## $8^{\text {th }}$ Grade Science Proficiency

Trend for All Students


2016-17 Results by Race/Ethnicity

| 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: |
| Opportunity Gap Trend |  |  |
| 80.5\% | ${ }^{85.5 \%}$ | $\underbrace{87.9 \%}_{0}$ |
| $\begin{gathered} \mathrm{O} \\ 40.4 \% \end{gathered}$ | $5$ | $\underset{47.5 \%}{0}$ |
| 2014-15 | 2015-16 | 2016-17 |
| - - White Students |  |  |
| O-Historically Underserved Students of Color |  |  |



## Completing Algebra Course by $8^{\text {th }}$ Grade

Trend for All Students


2016-17 Results by Race/Ethnicity


## $9^{\text {th }}$ Graders earning Sufficient Credits

## Trend for All Students


2014-15 2015-16 2016-17


## $10^{\text {th }}$ graders passing all required state exams

- Metric not produced this year, since 2016-17 was first year that majority of students had not taken a math state assessment by $10^{\text {th }}$ grade
- Exploratory metric for $11^{\text {th }}$ graders shows $81.1 \%$ met math and ELA requirements in 2016-17
- ELA \& Math SBA switch back to $10^{\text {th }}$ grade in 2017-18

Students meeting state test requirements


## Completing a College Level Course by $12^{\text {th }}$ Grade

Trend for All Students

| 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: |
| Opportunity Gap Trend |  |  |
| $\begin{gathered} 80.3 \% \\ \mathrm{O} \end{gathered}$ | $\overbrace{0}^{80.4 \%}$ | ${ }^{81.0 \%}$ |
| $\begin{gathered} \mathrm{O} \\ 51.3 \% \end{gathered}$ | $\begin{gathered} \mathrm{O} \\ 54.3 \% \end{gathered}$ | $\underset{58.2 \%}{0}$ |
| 2014-15 | 2015-16 | 2016-17 |
| - O -White Students |  |  |
| - Historically Underserved Students of Colo |  |  |

## 2016-17 Results by Race/Ethnicity



## High School Students Graduating in 4 years or Less

Trend for All Students

## 2016-17 Results by Race/Ethnicity



## High School Students Graduating in 4 years or Less

Class 2017 Graduation Rates by School


## High School Students Graduating in 4 years or Less

5-Year Graduation Trend by Race/Ethnicity

|  | 2013 | 2014 | 2015 | 2016 | 2017 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| - White | $81 \%$ | $83 \%$ | $85 \%$ | $84 \%$ | $86 \%$ |
| $-\infty$ Asian | $76 \%$ | $82 \%$ | $83 \%$ | $81 \%$ | $83 \%$ |
| - Multi-Racial | $66 \%$ | $80 \%$ | $73 \%$ | $77 \%$ | $79 \%$ |
| - Pacific Islander | $50 \%$ | $50 \%$ | $75 \%$ | $58 \%$ | $79 \%$ |
| - Black | $59 \%$ | $60 \%$ | $65 \%$ | $69 \%$ | $72 \%$ |
| -- Hispanic/Latino | $53 \%$ | $57 \%$ | $58 \%$ | $62 \%$ | $64 \%$ |
| $\cdots$ Native American | $43 \%$ | $50 \%$ | $52 \%$ | $55 \%$ | $48 \%$ |

## Commitment to Equity

## Gaps by Race/Ethnicity and Income



## Gaps by Race/Ethnicity and Income



## 3-Year SBA Pass Rates by School <br> Low Income Historically Underserved Students of Color



3-Year
combined
SBA pass rates from 2015 to 2017 in Math \& ELA and all grades combined.

## 3-Year SBA Pass Rates by School <br> Low Income Historically Underserved Students of Color



3-Year combined SBA pass rates from 2015 to 2017 in Math \& ELA and all grades combined.

## Students in Special Education Programs (K-12)

Trend for All Students


2016-17 Results by Race/Ethnicity
2014-15 2015-16 2016-17


## Students Suspended or Expelled ( $6^{\text {th }}-12^{\text {th }}$ Grades)

Trend for All Students

| 2014-15 | 2015-16 | 2016-17 |
| :---: | :---: | :---: |
| Opportunity Gap Trend |  |  |
| 11.1\% | $\begin{gathered} 10.1 \% \\ 0 \end{gathered}$ | $\begin{gathered} 10.0 \% \\ 0 \end{gathered}$ |
|  |  |  |
| 2014-15 | 2015-16 | 2016-17 |
| O-White Students |  |  |
| O-Historically Underserved Students of Colo |  |  |

2016-17 Results by Race/Ethnicity


## Students Suspended or Expelled (K-5 ${ }^{\text {th }}$ Grades)

Trend for All Students

## 2016-17 Results by Race/Ethnicity



## Students Suspended or Expelled (African American Males)

Discipline Rates for African American Males

- 2015-16 ■ 2016-17


Secondary
$7.3 \% \quad 5.1 \%$

Elementary

Total Incidents reported


## Positive School Environments

## Positive School Environments

## School Climate (Student Survey)

|  | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ | Annual Change |
| ---: | :---: | :---: | :---: |
| I am treated with as much respect as other students | $63.8 \%$ | $62.5 \%$ | $-1.3 \%$ |
| Adults at school care about me | $69.9 \%$ | $67.9 \%$ | $-2.0 \%$ |
| Adults at school treat students fairly | $57.6 \%$ | $55.7 \%$ | $-1.9 \%$ |
| I feel proud of my school | $61.6 \%$ | $57.6 \%$ | $-4.0 \%$ |
| Students in my class(es) are friendly to each other | $52.0 \%$ | $51.4 \%$ | $-0.6 \%$ |
| Students in my class(es) are respectful to adults | $43.0 \%$ | $41.8 \%$ | $-1.2 \%$ |
| Students in my class(es) help each other learn | $51.5 \%$ | $51.1 \%$ | $-0.4 \%$ |
| Students in my class(es) are focused on learning | $37.3 \%$ | $38.1 \%$ | $0.8 \%$ |
| I feel safe at my school | $70.8 \%$ | $69.4 \%$ | $-1.4 \%$ |
| Adults notice if someone is being bullied at school | $\mathbf{3 5 . 5 \%}$ | $\mathbf{3 6 . 1 \%}$ | $\mathbf{0 . 6 \%}$ |
| Adults at school are able to stop someone from being a bully | $40.7 \%$ | $\mathbf{4 0 . 7 \%}$ | $\mathbf{0 . 0 \%}$ |
| for All Survey Questions | $\mathbf{5 3 . 1 \%}$ | $\mathbf{5 2 . 0} \%$ | $\mathbf{- 1 . 1 \%}$ |

Student survey administered April/May

## Positive School Environments

## Motivation and Engagement (Student Survey)

|  | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ | Annual Change |
| ---: | :---: | :---: | :---: |
| My teacher makes what we learn in class interesting | $55.2 \%$ | $54.1 \%$ | $-1.1 \%$ |
| My teacher makes me feel included in class | $68.0 \%$ | $67.3 \%$ | $-0.7 \%$ |
| My teacher encourages me to keep trying when I feel like giving up | $62.7 \%$ | $62.3 \%$ | $-0.4 \%$ |
| My teacher gives me new challenges if the work in class is too easy | $50.4 \%$ | $\mathbf{4 9 . 9 \%}$ | $-0.5 \%$ |
| My teacher gives me extra help and support if I need it | $68.5 \%$ | $68.1 \%$ | $-\mathbf{0 . 4 \%}$ |
| for All Survey Questions | $\mathbf{6 1 . 0 \%}$ | $\mathbf{6 0 . 3 \%}$ | $\mathbf{- 0 . 7 \%}$ |

Student survey administered April/May

## Positive School Environments

## Professional Environment (School Staff Survey)

|  | 2015-16 | 2016-17 | Annual Change |
| :---: | :---: | :---: | :---: |
| I enjoy working at this school most days | 89.0\% | 90.2\% | 1.2\% |
| I am treated with as much respect as other staff members | 81.5\% | 83.2\% | 1.7\% |
| This school has an effective process for making group decisions and solving problems | 56.3\% | 59.4\% | 3.1\% |
| I feel included in the decision-making process at this school | 59.3\% | 63.1\% | 3.8\% |
| This school has a collaborative work culture | 74.1\% | 75.3\% | 1.2\% |
| My colleagues and I share information effectively at this school | 74.7\% | 77.0\% | 2.3\% |
| Conflict among staff is resolved in a timely and effective manner | 47.5\% | 52.2\% | 4.7\% |
| Continuous professional learning is highly valued by staff | 77.2\% | 78.2\% | 1.0\% |
| Total for All Survey Questions | 70.0\% | 72.4\% | 2.4\% |

School staff survey administered annually in February

## Staff Survey: Principal Leadership

School staff perceptions of
Principal Leadership increased by +4\% to +8\% across all topics

Creating a culture $\quad 71 \% \triangle 6 \%$
Ensuring school safety 78\% $\triangle 5 \%$
Planning with data $59 \% \triangle 7 \%$
Aligning Curriculum 59\% $\triangle 5 \%$
Improving instruction 65\% $\triangle 6 \%$
Managing resources 78\% 4 4\%
Engaging communities 59\% ^6\%
Closing the gap 72\% $\triangle 8 \%$

| Topic | 2017 <br> \% Favorable <br> change over <br> asty ear |  |
| :--- | :--- | :--- |
| Creating a culture | $71 \%$ | $\Delta 6 \%$ |

## Staff Survey: Principal Leadership

## Largest increase was for "Closing the Gap," with an +8\% increase overall in this topic.

```
qUESTION
> The principal accepts responsibility for impacting the achievement gap.
```

QUESTION
> The principal consistently uses data to define, monitor and impact achievement gaps.
question
> The principal builds the capacity of the staff in cultural
competence to work with diverse groups of stakeholders
question
$>$ The principal seeks and provides evidence of student growth through multiple data points.
$73 \%$
responded
favorably $\quad$ from Spring 2016

## Stakeholder Engagement \& Satisfaction

## Stakeholder Engagement \& Satisfaction

| School-Family Engagement (Family Survey) |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 2015-16 | 2016-17 | Annual Change |
| The school does a good job sharing information about my child's academic progress | 67.5\% | 67.4\% | -0.1\% |
| The school is responsive to the input and concerns of families | 62.4\% | 65.4\% | 3.0\% |
| I am greeted warmly when I call or visit the school | 79.2\% | 80.5\% | 1.3\% |
| My home culture and home language are valued by the school | 76.2\% | 77.6\% | 1.4\% |
| 1 know what my child will learn this year at school | 68.4\% | 69.0\% | 0.6\% |
| I feel confident discussing my child's education with teachers at school | 84.9\% | 85.2\% | 0.3\% |
| The school reaches out to families when decisions important to families need to be made | 65.5\% | 68.9\% | 3.4\% |
| Total for All Survey Questions | 72.0\% | 73.4\% | 1.4\% |

Family survey administered annually in May

## Stakeholder Engagement \& Satisfaction

| District Satisfaction (Family Survey) |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 2015-16 | 2016-17 | Annual Change |
| The district central office is responsive to the input and concerns of families | 21.5\% | 28.2\% | 6.7\% |
| It is easy to find useful information on the district website | 32.8\% | 37.5\% | 4.7\% |
| The district reaches out to parents when decisions important to families need to be made | 39.3\% | 52.9\% | 13.6\% |
| Total for All Survey Questions | 31.2\% | 39.7\% | 8.5\% |


| School Satisfaction (Family Survey) |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 2015-16 | 2016-17 | Annual Change |
| Teachers \& staff at school care a lot about my child's academic success \& personal wellbeing | 84.4\% | 85.1\% | 0.7\% |
| My child is treated with as much respect as other students | 86.0\% | 86.7\% | 0.7\% |
| Teachers and staff at school are knowledgeable and respectful of different cultures and races | 68.1\% | 72.7\% | 4.6\% |
| I feel my child is safe at school | 84.6\% | 86.1\% | 1.5\% |
| The school is preparing my child well for the future | 80.9\% | 81.0\% | 0.1\% |
| Teachers at my school know how to meet the specific learning needs of my child | 73.6\% | 74.0\% | 0.4\% |
| Total for All Survey Questions | 79.7\% | 81.0\% | 1.3\% |

Family survey administered annually in May

## District Satisfaction (Family Survey)

- All nine Family Survey items about the district central office showed improvements over 2016

* Items included on the District Scorecard Measure


## District Satisfaction (Family Survey)

Q: The District reaches out to parents when decisions important to families need to be made.

## 2016 Survey

Q.54 The dlistrict reaches out to parents when decislons important to familles need to be made.


## 2017 Survey

0.54: The dilstrict reaches out to parents when decislons Important to familles need to be made.


In 2017, families were 3.0 times more likely to agree/strongly agree than disagree/strongly disagree

## District Satisfaction (Family Survey)

Q: Communications from the district central office are clear, timely and informative.

## 2016 Survey

## 2017 Survey

Q.7: Communications from the district central office are clear, timely and Informative.


Fevorable: 35\%

In 2016, families were 1.2 times more likely to agree/strongly agree than disagree/strongly disagree
0.7: Communications from the district central office are clear, timely and Informative.


In 2017, families were 2.8 times more likely to agree/strongly agree than disagree/strongly disagree

## Family Perceptions of Schools

In 2017, family perceived schools to be increasingly welcoming environments, with the largest increases in the area of cultural responsiveness and respect.

Teachers and staff at school are knowledgeable and respectful of different cultures and races.

$$
73 \% \quad 4.6 \%
$$

The school has successfully overcome cultural barriers $53 \%-4.2 \%$

## Stakeholder Engagement \& Satisfaction

| Customer Satisfaction (School Leader Survey of Central Office Depts.) |  |  |  |
| :---: | :---: | :---: | :---: |
|  | 2015-16 | 2016-17 | Annual Change |
| My school receives effective responsive customer service from the ___ department | 71.6\% | 74.9\% | 3.3\% |
| District systems and processes for ____ are clear and well managed by central office | 61.4\% | 67.9\% | 6.5\% |
| My school receives useful information and/or training from the ___ department | 64.1\% | 67.8\% | 3.8\% |
| Total for All Survey Questions | 66.2\% | 70.8\% | 4.6\% |

## Partner Satisfaction Survey (Survey of Community Based Organizations)

|  | $\mathbf{2 0 1 5 - 1 6}$ | $\mathbf{2 0 1 6 - 1 7}$ | Annual Change |
| ---: | :---: | :---: | :---: |
| Positive and productive interactions with district central office | $62.1 \%$ | $66.9 \%$ | $4.8 \%$ |
| Positive and productive interactions with school staff | $69.7 \%$ | $67.7 \%$ | $-2.0 \%$ |
| Effective systems and processes to support community partnerships | $\mathbf{4 8 . 8 \%}$ | $\mathbf{4 0 . 8 \%}$ | $\mathbf{- 8 . 0 \%}$ |
|  | Total for All Survey Questions | $\mathbf{5 9 . 9} \%$ | $\mathbf{5 7 . 0} \%$ |
| $\mathbf{- 2 . 9 \%}$ |  |  |  |

## Improving School Leader Satisfaction with Central Office

## District Leadership Questions

| Question | \% Positive <br> Nov 2014 | \% Positive <br> Nov 2015 | \% Positive <br> Nov 2016 | 3-Yr. Change <br> (2014 to 2016) |
| :--- | :---: | :---: | :---: | :---: |
| I am aware of the top priorities for Seattle <br> Public Schools for this school year | $95.3 \%$ | $96.3 \%$ | $98.6 \%$ | $3.3 \%$ |
| I can see a clear link between my work <br> and the top district priorities | $79.5 \%$ | $84.0 \%$ | $94.4 \%$ | $14.9 \%$ |
| The top district priorities are likely to <br> improve student achievement | $77.8 \%$ | $83.8 \%$ | $93.4 \%$ | $15.6 \%$ |

## Improving School Leader Satisfaction with Central Office

## 3-Year Trend for \% Positive Responses (All Departments)



## Improving School Leader Satisfaction with Central Office

Departments Improving by $\mathbf{+ 2 0}$ points or more since 2014-15

| Category | Department | Nov 2014 | Nov 2015 | Nov 2016 | (2014 to 2016) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Customer Service | Enrollment Planning | 22.9\% | 31.0\% | 62.8\% | 39.9\% |
|  | Special Education | 50.4\% | 69.0\% | 81.1\% | 30.7\% |
|  | Community Partnerships | 52.5\% | 68.7\% | 77.0\% | 24.5\% |
|  | Admissions/Enrollment Services | 35.1\% | 49.1\% | 58.0\% | 22.9\% |
| Category | Department | Nov 2014 | Nov 2015 | Nov 2016 | (2014 to 2016) |
| Systems \& Processes | Enrollment Planning | 16.5\% | 18.4\% | 54.3\% | 37.8\% |
|  | Special Education | 31.0\% | 56.7\% | 66.7\% | 35.8\% |
|  | Admissions/Enrollment Services | 29.2\% | 34.3\% | 60.4\% | 31.2\% |
|  | Budget | 51.6\% | 49.5\% | 78.6\% | 27.1\% |
|  | Community Partnerships | 44.9\% | 54.4\% | 68.6\% | 23.7\% |
|  | DoTS (SIS/Data Reporting) | 52.9\% | 67.5\% | 76.6\% | 23.7\% |
|  | Human Resources (Hiring \& Staffing) | 59.5\% | 66.4\% | 80.8\% | 21.3\% |
| Category | Department | Nov 2014 | Nov 2015 | Nov 2016 | (2014 to 2016) |
| Information \& Training | Special Education | 34.1\% | 60.0\% | 72.2\% | 38.1\% |
|  | Enrollment Planning | 22.1\% | 24.5\% | 56.4\% | 34.3\% |
|  | Admissions/Enrollment Services | 31.4\% | 43.3\% | 51.9\% | 20.5\% |
|  | DoTS (Technology Support) | 65.5\% | 80.0\% | 85.6\% | 20.1\% |

