School Board Briefing/Proposed Action Report

Informational (no action required by Board) **Action Report** (Board will be required to take action)

DATE:September 30, 2016FROM:Executive Committee of the BoardLEAD STAFF:Superintendent Larry Nyland



I. <u>TITLE</u>

Approval of the Board's Governance Priorities and Superintendent's Evaluation tools for 16-17 (Instrument and SMART Goals/Accompanying Rubrics) For Introduction:October 12, 2016For Action:November 2, 2016

II. WHY BOARD ACTION IS NECESSARY

Per Board Policy No. 1630, Evaluation of the Superintendent, the Board establishes the evaluative criteria for evaluating the performance of the Superintendent. Therefore, Board action is required to adopt the evaluation instrument, SMART goals, and accompanying rubrics for 2016-17.

III. FISCAL IMPACT/REVENUE SOURCE

Fiscal impact to this motion is N/A. However, there is a financial impact to the implementation of the 16-17 Superintendent SMART Goals. The Board funded an initial \$2M for the anticipated goals in June 2016 from unused one-time funds. At the September 2016 Board Retreat, the Board approved an additional \$2M for the 16-17 SMART goals. Achievement of several of the elements on the rubric remain budget dependent.

The revenue source for this motion is ____N/A____. Expenditure: ___ One-time ___ Annual ___ Other Source

IV. POLICY IMPLICATION

Per Policy No. 1630, the Board establishes the evaluative criteria and evaluates the performance of the Superintendent.

Per Policy No. 1640, Responsibilities & Authority of the Superintendent, the Superintendent is accountable to the Board.

V. <u>RECOMMENDED MOTION</u>

I move that the Board:

- 1) Approve the 2016-17 Board Governance Priorities:
 - a. Eliminate the Opportunity Gap
 - b. Improve Systems & Supports
 - c. Create Culturally Inclusive School, Family & Community Engagement;
- 2) Approve the Superintendent SMART goals and accompanying rubrics for 2016-17, as attached to the Board Action Report; and

3) Approve the 2016-17 Superintendent Evaluation Instrument, as attached to the Board Action Report.

VI. BOARD COMMITTEE RECOMMENDATION

The Superintendent SMART Goals and budget were discussed at several meetings: March 12, 2016 Board Retreat, May 24, 2016 Work Session, June 4, 2016 Board Retreat, June 15, 2016 Work Session, June 29, 2016 Work Session, June 30, 2016 Work session, and September 10, 2016 Board Retreat.

This motion was originally reviewed at the Executive Committee on September 8, 2016. On September 8, 2016, the Executive Committee moved the item forward to the full Board for consideration pending the discussion at the September 10, 2016 Board Retreat. Because additional revisions were requested at the Retreat, the revised documents were brought back to the Executive Committee on October 6, 2016. The revised documents and additional document were reviewed and the Committee moved the item forward to the full Board for consideration.

VII. BACKGROUND INFORMATION

The goal of selecting governance priorities and SMART Goals is to maintain the Board and staff focus on a few, high-priority and high-impact goals, focused on student achievement, and aligned to the Board-adopted 2013-18 Strategic Plan. Staff will build out the timeline for and implement the projects and initiatives needed to successfully achieve the priorities and goals. While urgent issues will be addressed as they arise throughout the year, in order to maintain momentum on the selected priorities and goals, new large initiatives will need to be considered for the 2017-18 school year.

Seattle Public Schools is in the process of creating a rigorous Superintendent evaluation process. In 2013-14, the Board and Superintendent consulted with the Washington State School Directors' Association (WSSDA) to revise the evaluation process by creating rigorous goals and measurement rubrics aligned with the Strategic Plan. The 2016-17 Board Governance Priorities and Superintendent Evaluation SMART Goals are established in alignment with the district's Strategic Plan and continue to build on that work.

Policy Nos. 1630 and 1640 govern the Evaluation of the Superintendent and the Responsibilities & Authority of the Superintendent, respectively. In order to evaluate the Superintendent using a fair process, the discussion of the 2016-17 goals and evaluation tools began earlier this year. They are being brought before the Board for approval in October so the Superintendent knows the expectations of the Board and has until May 31, 2017 to make progress on the goals.

The proposed evaluation instrument contains four overarching goals. The first three are aligned to the district's three Strategic Plan goals. The fourth is tied to the Superintendent's professional practice and core competencies. While each overarching goal within the instrument contains several indicators, if an indicator is shaded, a SMART goal and an accompanying rubric have been developed for it. The 2016-17 SMART goals and accompanying rubrics will be the focus of the June 2017 annual evaluation of the Superintendent.

Please see the attached graphic organizer that describes how the District's goals align at each level: Strategic Plan Goals – Board Governance Priorities – Superintendent SMART Goals.

VIII. STATEMENT OF ISSUE

Whether to adopt the 2016-17 Board Governance Priorities and the Superintendent's Evaluation tools, including the instrument, SMART goals and accompanying rubrics.

IX. <u>ALTERNATIVES</u>

Not applicable.

X. <u>RESEARCH AND DATA SOURCES / BENCHMARKS</u>

The Washington State School Directors' Association (WSSDA) consulted with the Board on amending the evaluation process and instruments in 2013-14. This motion builds upon that work.

XI. TIMELINE FOR IMPLEMENTATION / COMMUNITY ENGAGEMENT

The SMART goals and rubrics will be used to evaluate the Superintendent in June 2017. This is an intentional timing shift, as previous evaluations occurred in November. Moving forward, the Superintendent's annual evaluation will occur in June of each year. Check-ins on progress on the SMART goals will occur in December 2016 and March 2017.

XII. ATTACHMENTS

- 2016-17 Superintendent Evaluation SMART Goals & Rubrics (for approval)
- 2016-17 Superintendent Evaluation Instrument (for approval)
- 2016-17 Graphic Organizer of District Goals (for reference)

SMART Goal #1	<u>Ensure Educational Excellence for Each & Every Student – MTSS</u> : By May 31, 2017, establish an aligned focus on the "whole child" through the implementation of a district-wide Multi-Tiered System of Support (MTSS) framework that clearly identifies methods for providing culturally responsive, differentiated instructional and behavioral supports for each and every student.
Multi-Year Vision	Every Student on Track to Graduate
Baseline, September 2016	Basic
Target, June 2017	Proficient
Committee	C&I Committee
WORST	BEST

WORST

Low Red	Medium Red	High Red	Low Yellow	Medium Yellow	High Yellow	Low Green	Medium Green	High Green

	Key Organizational Behaviors								
	Unsatisfactory	Basic	Proficient (all of the elements of Basic plus)	Distinguished (all of the elements of Proficient plus)					
Collaboration	Fails to fulfill the responsibilities identified as basic.		MTSS teams at each school are using a common decision- making protocol to develop action plans and are actively responding to those action plans. MTSS DIT implements a clearly articulated "whole child" MTSS framework aligning personnel, resources and streams of work across the district in service to schools at tiered levels. Evidence includes: Use of common decision-making and data access protocols, forms, and action plans at the school and central levels, as well as frequent review of data and resources.	Develops MTSS teams at 20-25 schools that address both academic and behavior supports for students. School MTSS meetings discuss evidence based instructional and behavioral practices, supports, and interventions linked to the gap closing for African American males and other students of color. Evidence includes: A multi-year plan which includes established procedures, schedules for reviews of data and decision-making protocols, as well as student performance data (i.e., services, program and demographic, etc.)					

Proceduresresponsibilities identified as basic.district approved procedures, materials and bethnical tools as outlined in the MTSS "whole child" framework. These support items are easily accessible to staff serving students pre-K to 12th grade. Evidence includes: An MTSS Advisory Team (i.e., representatives Advanced Learning, ELL and Special Education) reviews and recommends procedures, materials, and tools is developed.including Positive Behavior Intervention Supports, in at least tool. District-wide instructional and behavioral documents designed for schools to utilize MTSS language and align procedures, materials and technical tools to the MTSS "whole child" framework.ready and scheduled demonstrateus wand scheduled demonstrateus of th framework.Data and AssessmentFails to fulfill the responsibilities identified as basic.Actively administers common interim and classroom assessments to drive elsender access point for approved procedures, materials, and tools is developed.Develops a robust, district-wide early warning indicators (EWI) on attendance, behavior and academic performance that supports school and district-wide decisions related to the MTSS "whole child" framework.Implements district-wide access and tools.Implements district-wide indicators (EWI) on attendance, behavior and tracking of accurate EWIs, schools and DIT regularly review data.Implementation for contract to puice decisions, or the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Neglos and DIT regularly review data.Implementation for contract to puice decisions, brite decisions, approved assessments to drive decisions, schools using a standardized fidelity assessment to drive assessment to drive	mon Tools and Fails t	ls to fulfill the	Develops and publishes a common set of	Provides evidence of successful implementation of MTSS,	Develops at least five schools which are
Identified as basic.technical tools as outlined in the MTSS "whole child" framework. These support itsms are easily accessible to staff serving students pre-K to 12th grade.25% of SPS schools using a standardized fidelity assessment tool. District-wide instructional and behavioral documents gradents pre-K to 12th grade.demonstration sites f year. Implementation majority of schools.Data and AssessmentFails to fulfill the responsibilities identified as basic.Actively administers common interim and classroom assessments to drive instructional and behavioral decisions at the elementary and secondary levels. Develops a foltistrict-wide balanced scorecard comprised of established metrics to guide decisions for the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Scorecard comprised of established metrics to guide decisions for the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Scorecard conductions, approved assessments to drive decisions,Develops a nobust, district-wide early warning indicators (EWI) on attendance, behavior and academic performance that supports school and DIT regularly review data.Implementation sites f whole child" framework.Data and Levidence includes:Evidence includes: Development and tracking of accurate supports schools and DIT regularly review data.Implementation sites f whole child" framework.Implementation sites f whole child" framework.Data and corecard comprised of established metrics to guide decisions for the MTSS District implementation Team that monitors services, programs, key resources, etc. Evidence includes: Sorecard confusices of distret-wide decisions, approved				•	ready and scheduled to serve as MTSS
Assessmentresponsibilities identified as basic.classroom assessments to drive instructional and behavioral decisions at the elementary and secondary levels. Develops a district-wide balanced scorecard comprised of established metrics to guide decisions for the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Majority of schools use approved assessments to drive decisions, eapproved assessments to drive decisions, approved assessments to drive decisions, appr			"whole child" framework. These support items are easily accessible to staff serving students pre-K to 12th grade. Evidence includes: An MTSS Advisory Team (i.e., representatives Advanced Learning, ELL and Special Education) reviews and recommends procedures, an online access point for approved procedures, materials,	tool. District-wide instructional and behavioral documents designed for schools to utilize MTSS language and align procedures, materials and technical tools to the MTSS "whole child" framework. Evidence includes: Use of standardized fidelity assessment tool to assess successful implementation of procedures,	Evidence includes: Use of common language, definitions, data analysis, procedures, adopted materials, progress monitoring timelines, and technical tools. A minimum of 50% of schools are able to demonstrate use of the "whole child"
identified as basic. instructional and behavioral decisions at the elementary and secondary levels. Develops a district-wide balanced scorecard comprised of established metrics to guide decisions for the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Majority of schools use approved assessments to drive decisions, Evidence includes: Majority of schools use	Data and Fails t	ls to fulfill the	Actively administers common interim and	Develops a robust, district-wide early warning indicators (EWI)	Implements district-wide early warning
	oocoonnerne .	ntified as basic.	instructional and behavioral decisions at the elementary and secondary levels. Develops a district-wide balanced scorecard comprised of established metrics to guide decisions for the MTSS District Implementation Team that monitors services, programs, key resources, etc. Evidence includes: Majority of schools use approved assessments to drive decisions, development of a district balanced	supports school and district-wide decisions related to the MTSS "whole child" framework. Evidence includes: Development and tracking of accurate	Evidence includes: Schools gather EWI data, data is tracked through scorecard/dashboard, DIT uses data to drive decisions and provide support to

Professional Development	responsibilities identified as basic.	"whole child" framework, including	on their performance on established metrics, including on differentiation related to ELL, HCC and Special Education services. District personnel differentiate coaching and training methods based on a school's identified, tiered needs. Continues training offered to school teams (extending cohorts 1 and 2) to deepen formative assessment and inquiry practices. Evidence includes: PD is differentiated across schools and	MTSS and/or Formative Practices training
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WORST								BEST		
Comm	mittee	C&I Committee								
Target, Ju	June 2017	Proficient								
Baseline, Sept	ptember 2016	Basic- (majority of	Basic elements)							
Multi-Yea	ear Vision	Caring adult advoc	ates for every hi	storically underserv	ved student					
SMART	۲ Goal #2	accelerate implem	<u>COG - Eliminate Opportunity Gaps in Students' Access to High-Quality Instruction and Learning Supports</u> : By May 31, 2017, Accelerate implementation of a comprehensive theory of action and strategies to positively impact outcomes for African American males and other students of color by transforming adult attitudes, beliefs and actions.							

		Key Org	ganizational Behaviors	
	Unsatisfactory	Basic	Proficient (all of the elements of Basic plus)	Distinguished (all of the elements of Proficient plus)
Positive Learning: Accountability	Fails to fulfill the responsibilities identified as basic.	males and other students of color to be used in Continuous School	Each CSIP has a 2016-17 school climate goal, with measurable outcomes and monitoring timelines, to address social, emotional and intellectual safety intended to improve positive outcomes for African American males and other students of color	CSIP academic and behavior outcomes identified for African American males and other students of color are achieved or exceeded in 50% of schools; evidence of support services/interventions designed and implemented according to the MTSS "whole child" framework exist
Positive Relationships: Equity	Fails to fulfill the responsibilities identified as basic.	work alternatives to suspension through RULER and PBIS. Identifies best-practices research on supporting African American males and other students of color; identifies exemplary schools/districts. Provide district-wide	Continue to reduce the number of suspensions for non- violent behavior. Identifies learning goals and principles that underlie the learning process for African American males and other students of color based on common language and shared knowledge; develops and shares with schools a learning and teaching model based upon best practices research and interviews with exemplar schools that includes student voice; implements tiered supports based on the MTSS "whole child" framework	Eliminate non-violent suspensions at elementary and middle levels. Fully implements and continuously refines tiered supports for African American males and other students of color; develops and shares a portfolio of proven Culturally Responsive Pedagogical (CRP) models; builds staff capacity in order use of the Racial Equity Analysis Tool & CRP models; and uses an action research design to provide rapid feedback that enable course corrections

Positive Beliefs:	Fails to fulfill the	Launch 30 (10 in 2014-15, 10 in 2015-		- . ,
Professional	responsibilities	16 and 10 in 2016-17) school-based	Provides evidence that school-based Racial Equity	Teams & MTSS District Implementation
Development	identified as basic.	Racial Equity Teams as well as the	Teams have formulated theory of action, strategies,	Team findings with central office
		MTSS District Implementation Team to	action plans, and that they are leading conversations	leadership and school board;
		review data and facilitate problem-	using disaggregated data to improve academic	information gained is used to inform
		solving around attendance, discipline,	outcomes, increased attendance, and reductions in	policies, practices, and resource
		and opportunity gaps (Positive Beliefs	disproportionate discipline informed culturally	allocations for fiscal year 2017-18
		& Relationships)	responsive professional development and use of the	
			Racial Equity Analysis Tool & MTSS "whole child"	Online resources for practitioners are
		Curriculum Specialists develops plans	framework.	effective in improving their knowledge
		(scope, schedule and budget) for		and practice. Gap closing research data
		developing support for practitioners	Regional facilitators, curriculum specialist and online	and technical support is accessible and
		are developed. Data and learning	resources for practitioners are available to improve	is being used to close gaps.
		needs are articulated; and online	their knowledge and practice. Gap closing research data	
		learning and tools (learning		facilitators and coaches to reflect on
		management system) are identified	Practitioners have facilitators, coaches and researcher	their practice.
		with the support of consultants.	provided information available to them. Provide	then practice.
		with the support of consultants.	•	
			culturally responsive professional development for the	
			school board.	
			Develop the Learning Management System for	
			Culturally Responsive leadership and instruction.	
Positive	Fails to fulfill the	Conduct an inventory of local partner	With stakeholders and community partners match	Leverage community resources to
Partnerships:	responsibilities	resources resulting in an asset map of	opportunities and resources available that align to	expand and expose students to high
Community	identified as basic.	available community resources and	identified school needs and further supports student	quality learning opportunities that
Engagement		identify targeted school needs.	exposure to high quality learning opportunities.	tangibly increase positive outcomes for
00		, ,		African American males and other
				students of color.

SMART	Goal #3	stakeholders to vio addition, the distri	Program Mapping and Review: By May 31, 2017, the district will create an interactive program mapping tool that enables stakeholders to view and explore the district's continuum of program offerings by school, region and students served. In addition, the district will design and implement a pilot program review process to systematically evaluate the mplementation and impact of current program offerings.								
Multi-Ye	ar Vision	Gather informatio and budget	Bather information to identify and analyze the district's continuum of offerings in alignment with the district's strategic plan								
Baseline, Sep	tember 2016	Basic									
Target, Ju	une 2017	Proficient									
Comn	nittee	C&I Committee									
WORST						BEST					
Low Red	Medium Red	High Red	Low Yellow	Medium Yellow	High Yellow	Low Green	Medium Green	High Green			

	Key Organizational Behaviors								
	Unsatisfactory	Basic	Proficient (all of the elements of Basic plus)	Distinguished (all of the elements of Proficient plus)					
	Fails to fulfill the responsibilities identified as basic.	Discuss with internal staff the mapping needs of district	Engage with internal staff and Directors around the mapping needs of district	Engage with internal staff, Directors, and external stakeholders around the mapping needs of district					
Program Mapping	responsibilities would show current program offerings		Newly created non-interactive maps that would show current program offerings and static layered student demographic information	Dynamic or interactive tool that maps current data to create new displays. Tool also allows for the ability to show certain program offerings with student demographic overlays that enable future location decisions					
	Fails to fulfill the responsibilities identified as basic.	A program template is created to document the alignment of programs to strategic plan goals and their intended impact on specific student outcomes	A method or solution is identified for automated compiling and reporting of student outcomes linked to specific program offerings	Outcomes for students served by district program offerings are reported via an interactive tool that enables stakeholders to explore disaggregated data by school, region and student group					
Program Review 10.12.16 Introduction	Fails to fulfill the responsibilities identified as basic.	Annual program review cycle mapped and approved with clear process timelines and inputs	A pilot annual program review process is implemented for 2-4 educational programs or services. The process and data collected provides decision-makers with insights into program implementation and impact	The pilot annual program review contributes significantly to decision- making, specifically with respect to budgetary allocations (or reallocations) to improve the quality and impact of district educational program offerings DRAFT					

SMART	Goal #4	address levy use. <u>I</u> to inform the 17-1	<u>Funding</u> : By May 31, 2017, the district will engage in state-level policy discussions for adequate funding under <i>McCleary</i> to address levy use. <u>Budget</u> : By June 15, 2017, the district will conduct budget community engagement activities and analysis to inform the 17-18 budget. The district will conduct a district comparison by major activities and programs, including ooking for efficiencies.							
Multi-Ye	ar Vision	Clear focus on how	v we can best inv	est our limited res	ources to support	t each and every	student			
Baseline, Sep	tember 2016	Basic+ (all elemen	ts of Basic and les	ss than a majority o	of Proficient)					
Target, J	une 2017	Proficient								
Comr	nittee	A&F Committee								
WORST								BEST		
Low Red	Medium Red	High Red	Low Yellow	Medium Yellow	High Yellow	Low Green	Medium Green	High Green		

		Key Org	ganizational Behaviors	
	Unsatisfactory	Basic	Proficient (all of the elements of Basic plus)	Distinguished (all of the elements of Proficient plus)
District Engagement at State Level	Fails to fulfill the responsibilities identified as basic.	Identifies revenue and expenditures of SPS budget to state policy makers	Actively uses revenue and expenditure details to foster action with state policy makers	Fosters legislative action on addressing state funding of education
Budget/WSS	Fails to fulfill the responsibilities identified as basic.	changes in levy policy by the	By June 15, 2017, develops budget options to reflect changes in levy policy by the legislature. Continues to analyze cost of programs compared to revenue.	By May 15, 2017, develops budget options to reflect changes in levy policy by the legislature. Identifies by division and by FTE the funding source for each position to identify possible efficiencies and options.
Weighted Staffing Standards (WSS)	Fails to fulfill the responsibilities identified as basic.	Reviews the Weighted Staffing Standards (WSS) in context of known individual school needs	Engages school stakeholders to review WSS in context of known individual school needs	Reviews and analyzes adjustments in context of revenue and SMART Goals
Engagement (Budget)	Fails to fulfill the responsibilities identified as basic.	Distributes revenue and expenditures of SPS budget to internal and external stakeholders	Conducts three areas of outreach regarding budget development, both to inform and solicit feedback. (1)Hold community meetings for parents and community members; (2)Hold WSS internal committee meetings; and (3) Hold meetings for Community Based partners and labor partners.	Engages with internal and external stakeholders around SPS revenue and expenditures to clearly articulate what they value as recommendations to the Superintendent and School Board.

Low Red	Medium Red	High Red	Low Yellow	Medium Yellow	High Yellow	Low Green	Medium Green	High Green
WORST								BEST
Committee Executive Committee								
Target, June 2017 Proficient								
Baseline, September 2016 Basic- (majority of Basic elements)								
Multi-Year Vision SPS is viewed as a responsive, high functioning organization that fulfills our promise to families and stakeholders feel ownership for our collective success						lders feel		
SMART	Г Goal #5	will develop a cult	ingagement/Collaboration: By May 31, 2017, through established guidelines, protocols and training, Seattle Public Schools vill develop a culture of predictable and transparent engagement with stakeholders at all levels, including internal staff, puilding a collaborative culture with a foundation of trust and confidence in Seattle Public Schools.					

		Key Org	ganizational Behaviors	
	Unsatisfactory	Basic	Proficient (all of the elements of Basic plus)	Distinguished (all of the elements of Proficient plus)
Community Engagement Model		Establishes community engagement principles, a model, and predictable protocols for when and how to involve stakeholders in decision making.	person workshops and online learning modules. Technical assistance will also be provided from the Communication Department to central office staff.	Develop a continuous feedback system for district and SPS School Board to monitor stakeholder satisfaction in the engagement and decision making process. Outcome: A 6% or more increase in satisfaction related to the following family survey item: The
			Outcome: At least a 5% increase in satisfaction related to the following family survey item: The district central office is responsive to the input and concerns from all families. The 2014-2015 baseline was 26%. Gather baseline data on the new survey item: The district does a good job engaging the community about issues and concerns that matter to my family.	

		With partners, identify or develop culturally responsive tools and techniques for central and school leadership to ensure effective and representative communication and engagement with internal and external stakeholders.	in satisfaction related to the following family survey item: The district reaches out to parents when decisions important to families need to be made. The 2014-2015 baseline was 49.4%.	organizations to provide the workshops and training. Outcome: A 6% or more increase in satisfaction related to the following family survey item: The
Communications	Fails to fulfill the responsibilities identified as basic.	Improve district's strategic communications. Refine the district website based on end user feedback and within constraints of the SPS budget. Post key district information on the website. Outcome: At least a 10% increase in satisfaction related to the following family survey item: It is easy to find useful information on the District website. The 2014-2015 baseline was 33.6%.	Develop an editorial calendar and using a variety of channels (e.g. district-sponsored traditional and digital media channels as well as media relations) strategically and proactively share accurate and timely communications to ensure schools and families have the information they need to support students and knowledge of the district's strategic initiatives. Gather baseline data on the following survey item: Communications from the district central office are clear, timely and informative.	Develop and implement 2-way communication opportunities for community stakeholders to both inform stakeholders on key district work and gather trending community issues and ideas (e.g. community listening sessions, online communication platforms). Outcome: A 6% or more increase in satisfaction related to the following family survey item: The district central office is responsive to the input and concerns from families. Engaged families are representative of our Seattle Public Schools community.
Collaboration & Problem Solving	Fails to fulfill the responsibilities identified as basic.	Train leaders throughout SPS how to navigate and deal with conflict and build supportive relationships through collaborative problem solving strategies and techniques.	Increase the capacity of individuals and teams to effectively understand the context of conflict, a process in support of preparing for and initiating challenging conversations, and skills for improving communication and collaborative problem solving. Building Leadership Teams have been trained around the technical aspects (bylaws and decision making matrix), as well as the adaptive challenges involved with change.	Develop a cadre of in-district trained facilitators to support individuals and teams with alternatives to formal complaints and grievances related to workplace conflict. Design and Implement an Alternative Dispute Resolution Process to be accessed by employees.

Customer Service	Fails to fulfill the	Establishes a cross department working	Begin to train key staff leaders throughout district on	 Development of a customer feedback
	responsibilities	group that will:	established principles, values and expectations in order	system to provide continuous feedback
	identified as basic.	Refine/Define SPS Customer Service	for them to be able to guide quality customer service	and improvement in customer service
		Standards of Practice.	throughout the year in their school or dept.	by school and district staff.
		 Determine a reasonable baseline of 	 Begin to implement Standards and Service 	 Ensure feedback loops are
		Service Expectation for Schools &	Expectations throughout District.	transparent and replicable.
		District Depts. (this will assist with		
		institutionalizing the standards through		
		practice).		
		 Identify resources available and 		
		increased resources needed to		
		implement and sustain the baseline		
		service expectations needed to carry		

Introduction

The Seattle School Board previously approved the 5-year 2013-18 Strategic Plan. The 2016-17 Superintendent Evaluation tools are established in alignment with the Strategic Plan and the Governance Priorities.

The proposed instrument contains four overarching goals. The first three are aligned to the district's three Strategic Plan goals. The fourth is tied to the Superintendent's professional practice and core competencies. While each overarching goal within the instrument contains several indicators, if an indicator is shaded, a SMART goal and an accompanying rubric have been developed for it. These SMART goals will be the basis of the Superintendent's 2016-17 annual evaluation, to occur in June 2017.

*This instrument was initially developed in consultation with WSSDA in 2013-14, but has been modified since to match the year's SMART goals.

Superintendent's Performance Rating for Strategic Plan Goal I: Ensuring Educational Excellence and Equity for Every Student

Check one box for each indicator and o	circle the overall standard rating.	Unsatisfactory	Basic	Proficient	Distinguished
I-A. Curriculum: Ensures that school cu indicated by the professional develo	rriculum, assessment, and instructional practices are research-based and aligned, as pment implementation instrument.				
I-B. Instruction (SMART GOAL 1): Ens implementation of Multi-Tiered Syste	ures the development and use of instructional tools and assessments in the fourth year of ems of Support (MTSS).				
	(SMART GOAL 2): Ensures the implementation and continued identification of strategies to actions in order to eliminate opportunity gaps.				
I-D. Evaluation (PG&E): Ensures effect contract provisions.	ive and timely supervision and evaluation of all staff in alignment with state regulations and				
Overall Rating for Goal I (Circle one.)	The education leader promotes the learning and growth of all students and the success of all staff by cultiv teaching and learning the central focus of schooling.	ating a shar	ed vision th	at makes po	owerful

Unsatisfactory	Basic	Proficient	Distinguished
Comments and analysis (recommended	for any overall rating; required	for overall rating of Distinguished or	Unsatisfactory):

Superintendent's Performance Rating for Strategic Plan Goal II: Improve Systems Districtwide to Support Academic Outcomes and Meet Students' Needs

Check one box for each indicator and circle the overall standard rating.	Unsatisfactory	Basic	Proficient	Distinguished
II-A. Environment: Develops and executes effective plans, procedures and systems to manage the capacity needs of the district.				
II-B. School Services/Supports (SMART GOAL 3): Develops and executes effective maps, plans, procedures, routines, and operational systems to support schools and provide equitable access to programs and services that support student readiness to learn.				
II-C. Management Systems: Addresses internal and external audit findings. Develops and implements a clear plan for improving systems that support day-to-day operations and implementation of the strategic plan.				
II-D. Human Resources Management and Development: Implements a cohesive approach to recruiting, hiring, induction, development, career growth, and retention that promotes high-quality and effective practice.				
II-E. Fiscal Systems (SMART GOAL 4): Develops a budget process that supports the district's strategic plan; funds ongoing operating costs within ongoing revenues and ensures timely monthly and annual financial reporting to executive leadership and Board.				
II-F. Special Education: Works with the Special Education department to ensure improved compliance and effective student services as measured by state reports, and as outlined in the Special Education MOU with OSPI.				
Overall Rating for Goal II The education leader promotes the learning and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and the success of all staff by ensuring and growth of all students and growth of all staff by ensuring and growth of all students and growth of all staff by ensuring and growth of all students and growth of all staff by ensuring and growth of all staff by ensured and growth of all staff by ensured and growth of a	ng safe, effic	cient, fiscally	-sound, and	effective

(Circle one.)

learning and work environments, and has a clear plan for implementing systems and the Strategic Plan.

Unsatisfactory	Basic	Proficient	Distinguished
Comments and analysis (recommen	ded for any overall rating; required	for overall rating of <i>Distinguished</i> or	Unsatisfactory):

Superintendent's Performance Rating for Strategic Plan Goal III: Strengthen School, Family & Community Engagement

Check one box for each indicator and circle the overall standard rating.	Unsatisfactor	Basic	Proficient	Distinguishec
III-A. Customer Service: Ensures that systems exist to provide strong customer service and engage principals and families as partners.				
III-B. Collaboration/Engagement (SMART GOAL 5): Demonstrates skill and commitment while developing and implementing a plan for shifting the district's culture to one of increased transparency, collaboration and continuous improvement in partnership with key stakeholders.				
Overall Rating for Goal III The education leader promotes the learning and growth of all students and the success of all staff by nurturing integrity, collaboration, strong customer service, accountability, and high performance.	ng and susta	aining a dist	rictwide cultı	ure of
Unsatisfactory Basic Proficient		Distingu	ished	

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Superintendent's Performance Rating for Goal IV: Core Competencies & Professional Practice

Check one box for each indicator and	d circle the overall standard rating.		Unsatisfactory			
	tion and teamwork while participating in a group, ind which generally benefit all parties.	cluding with the School Board and senior				
	at policies and practices enable staff members and s ents' backgrounds, identities, strengths, and challer					
good decisions and solve difficult	ng, and Getting Results: Uses analysis, wisdom, e problems with effective solutions; appropriately inco prforms work with energy and drive; values planning	rporates multiple inputs to establish shared				
ethical behavior is expected. Is wire whistleblowers. Holds self and oth objectives, sets priorities and dele	lity: Leads by example and communicates expecta dely trusted; provides clear and visible leadership or ers accountable for measuring high-quality, timely a gates work; accepts responsibility for mistakes; com prrective action to address audit or other compliance	n ethical issues, including protection of and cost-effective results; determines aplies with established control systems and				
	ensure fiscal and reporting compliance with all applic ty to protect taxpayer resources and improve efficier					
	cholarship: Acquires the substantive knowledge an educational program; Regularly applies the knowled					
Overall Rating for Goal IV (C i r c I e o n e .)	The education leader promotes the learning and growth integrity, collaboration, accountability, and high expectat		g and susta	aining a dist	rictwide cultu	ure of
Unsatisfactory	Basic	Proficient		Distingui	shed	

Comments and analysis (recommended for any overall rating; required for overall rating of *Distinguished* or *Unsatisfactory*): A SMART goal was not identified from this page for 16-17.

Every Student. Every Classroom. Every Day.

